

Privacy Policy

Emerald Cocoa B.V. is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website.

1. Information We Collect

We collect personal information when you visit our website, subscribe to our newsletter, or engage with our services. This may include:

- **Personal Information:** Name, email address, phone number, business details, and payment information.
- **Technical Information:** IP address, browser type, device information, and browsing behavior on our website.

2. How We Use Your Information

The information we collect is used for the following purposes:

- To provide you with products, services, or information requested.
- To improve our website, products, and customer service.
- To communicate with you, including sending marketing materials or promotions (if you have opted-in).
- To process transactions securely.

3. Data Security

We implement appropriate security measures to protect your personal data from unauthorized access, alteration, or disclosure. However, please note that no method of internet transmission is 100% secure.

4. Sharing Your Information

We do not sell, rent, or share your personal information with third parties except:

- To service providers who assist with our business operations (e.g., payment processors, shipping companies).
- If required by law or to protect our rights, property, or safety.

5. Cookies

Our website uses cookies to enhance your browsing experience. Cookies are small files stored on your device that help us analyze web traffic and personalize content. You can adjust your browser settings to disable cookies.

6. Your Rights

You have the right to:

- Access and update your personal information.
- Request the deletion of your personal data.
- Opt-out of marketing communications at any time.

If you have any questions or requests regarding your personal data, please contact us at [insert contact details].

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.
